

# HEALTH AND WELLBEING BOARD

17 March 2015

<b>Title:</b>	<b>Pharmaceutical Needs Assessment for Barking and Dagenham, 2015</b>		
<b>Report of the Director of Public Health</b>			
<b>Open Report</b>	<b>For Decision</b>		
<b>Wards Affected: ALL</b>	<b>Key Decision: Yes</b>		
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<b>Sponsor:</b> Matthew Cole, Director of Public Health			
<b>Summary:</b> <p>This paper is to seek Board approval for the Pharmaceutical Needs Assessment 2015.</p> <p>The Barking and Dagenham Health and Wellbeing Board received a paper about its responsibilities in respect of the production of a Pharmaceutical Needs Assessment (PNA) in September 2013. The Health and Wellbeing Board, as an Executive Committee within the Council, is statutorily required to produce an assessment of pharmaceutical services in its area by 1 April 2015. This paper provides an update on progress with the work undertaken to complete the new Barking and Dagenham PNA, and outlines the next steps that are planned to complete the work by 1 April 2015.</p> <p>The PNA provides an assessment of the local need for pharmaceutical services. This is different from identifying general need and there are specific requirements for its content, set out in Schedule 1 to the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013.</p> <p>NHS England will rely on the PNA when making decisions on applications to open new pharmacy and dispensing appliance contractor premises, so called 'market entry' decisions. A person or organisation wishing to provide NHS pharmaceutical services has to demonstrate how they will be able to meet a need as set out in the PNA. Such decisions can have significant commercial implications, can be appealed against and decisions made on appeal can be legally contested.</p> <p>The draft PNA issued on 19 December 2014 for public consultation was extended past the statutory 60 day to close on 1 March 2015. The report was widely publicised on the Council website<sup>1</sup> and via other popular media channels so as to sensitise the public of its availability. Electronic copies of questionnaire for completion was provided by a link on the Council website, and paper versions were also disseminated to key places across the borough for residents.</p> <p>The key finding of the draft Pharmaceutical Needs Assessment did not find any gap in</p>			

<sup>1</sup> <https://www.lbbd.gov.uk/residents/health-and-social-care/health-and-wellbeing/have-your-say-on-health/pharmaceutical-needs-assessment-2014/>

provision or access to services provided from community pharmacies in Barking and Dagenham either now or in the next three years. A summary of the report findings and consultation is detailed in **Appendices 1 and 2**. The PNA itself is attached at **Appendix 3**.

The Public Health team and the Steering Group are assured that it will be delivered by the 1<sup>st</sup> of April 2015 deadline.

The following is the timeline for the process of completion of the PNA:

- Consultation closes Sunday 1 March, with paper and electronic copies uploaded onto the Survey Monkey website by the following day, 2 March 2015.
- Completed consultation analysis and drafting of final PNA sent to Steering Group members on Monday, 2 March 2015 for review. The tight timeline means the report will not be proof read or formatted.
- 5 March – PNA Steering Group Meeting at a proposed time of 12.30pm for 2 hours.
- 6 March – Amendments made to PNA from Steering group meeting (providing the volume permit the amendments to be done in a day).
- **9 March – Final PNA sent to the Director of Public Health and the Health and Wellbeing Board for *approval* on Monday 9 March - again, this will not be proof read or formatted at this stage, as time will not allow.**
- 17 March – Action notes to be taken at the HWB meeting on any amendments to be made - Soar Beyond will guide the Health Intelligence team on what is needed nearer to the time.
- 18 March – Notes to be sent to Soar Beyond after the HWB on 17 March 2015.
- 19 March – Soar Beyond to work in any changes to the final document (if any), proof read and format to return a final PNA for publication, by 31 March 2015.

### **Recommendation(s)**

The Health and Wellbeing Board is recommended to note that:

1. Barking and Dagenham HWB has 38 community pharmacies.
2. This equates to about 19.6 community pharmacies per 100,000 population - which is lower than the average for London (22.3/100,000) and England (21.7/100,000).
3. Of these community pharmacies, 79% are open weekday evenings, 97% are open on Saturdays, and 18% are open on Sundays.
4. Half of the pharmacies in Barking and Dagenham are owned by independents, compared to 39% nationally.
5. From a pharmacy user survey taken in the autumn last year (480 responses) 91% rated the service received from pharmacies in Barking and Dagenham as good or excellent; 82% indicated that they do not have a preferred pharmacy they use; 85% said the ease of obtaining medicines was good or excellent; 71% said their journey time to a pharmacy was no more than 10 minutes.

6. Pharmacies in Barking and Dagenham are commissioned to provide services on behalf of NHS England, Barking and Dagenham CCG, and Barking and Dagenham Council.

The Pharmaceutical Needs Assessment did not find any gap in provision or access to services provided from community pharmacies in Barking and Dagenham, either now or in the next 3 years.

**Reason(s):**

The PNA provides key evidence, which informs commissioning and strategic decisions for pharmaceutical services to residents and workers within the borough.

It is also intended to support a broad range of strategies to improve health and wellbeing including the Better Care Fund work programme, Children and Young People's Plan, Community Strategy 2013-2016, NHS Barking and Dagenham Clinical Commissioning Group's 5 year Strategic Plan and Care Act 2014 implementation. The PNA makes reference to developments in the borough that deliver the Council's strategy *One borough; one community; London's growth opportunity*.

It is a statutory duty of the Health and Wellbeing Board to publish a PNA for the health system across the London Borough of Barking and Dagenham health system by 1 April 2015.

## **1. Introduction and Background**

One of the significant reforms to the NHS following the enactment of the Health and Social Care Act 2012 was the inception of Health and Wellbeing Boards (HWB). HWBs were set up to oversee joined up work across the health and social care system, made up of the NHS, public health, adult social care and children's services as well as elected representatives and Local Healthwatch. One of the many responsibilities of the Barking and Dagenham HWB is to develop and produce a Pharmaceutical Needs Assessment (PNA).

The PNA looks specifically at the current provision of pharmaceutical services in Barking and Dagenham and determines whether these pharmaceutical services meet the needs of the population currently and over the lifetime of this PNA (2015-18) and determines if there are or are likely to be any potential gaps within the service provision. The primary purposes of the Barking and Dagenham Pharmaceutical Needs Assessment are summarised below:

- 1.1. The PNA will be used by the NHS when making decisions on applications to open new pharmacies and dispensing appliance contractor premises; or applications from current pharmaceutical providers to change their existing regulatory requirements.
- 1.2. The PNA will help the HWB to work with providers to target services to the area where they are needed.
- 1.3. The PNA will inform interested parties of the PNA and enable collaborative work to plan, develop and deliver pharmaceutical services for the population.

1.4. The PNA will help inform commissioning decisions by local commissioning bodies.

1.5. NHS Pharmaceutical Services comprises the following:

- i. essential services which all community pharmacies must provide – dispensing of medicines and appliances, promotion of health lifestyles, disposal of unwanted medicines, support for self-care;
- ii. advanced services which community pharmacies can choose to provide and require extra accreditation, including medicines use review, appliance use review, new medicines service, stoma appliance customisation;
- iii. enhanced services which are commissioned by NHS England area teams to meet local need. These include flu vaccination, minor ailments services, support to residents and staff in care homes, and out of hours services.

Pharmacies also make a significant contribution to front line health and care services, being a source of advice to customers about health and wellbeing selling a range of products that do not require prescription. The siting of pharmacies and skills available is therefore of interest to the Council and the CCG, which may commission additional services.

1.6 Public Health services may be commissioned by local authorities from pharmacies, including smoking cessation services, sexual and reproductive health services such as emergency contraception and chlamydia screening, and drug misuse services, such as supervised consumption of methadone and needle exchange services.

1.7 CCGs may also commission pharmacies to support local delivery of services, including monitoring of long term conditions to reduce the need for attendance at a general medical practitioner.

1.8 Currently there are 39 pharmacies distributed across the borough providing a range of services.

## **2. Statutory Requirements in respect of the PNA**

**2.1** The Pharmaceutical Needs Assessment is a report on the local need for pharmaceutical services. It is used to identify any gaps in current services or improvements that could be made to current or future pharmaceutical service provision. The specific content required is set out in Schedule 1 to the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013. The PNA must contain:

- i. A statement of the pharmaceutical services provided that are necessary to meet needs in the area
- ii. A statement of the pharmaceutical services that have been identified by the HWB that are needed in the area, and are not provided (gaps provision)
- iii. A statement of the other services which are provided, which are not needed, but which have secured improvements or better access to pharmaceutical services in the area

- iv. A statement of the services that the Health and Wellbeing Board has identified as not being provided , but which would, if they were to be provided, secure improvements or better access to pharmaceutical services in the area
- v. A statement of other NHS services provided by the Council, NHS England, the CCG, and the local NHS Trusts, which affects the needs for pharmaceutical services
- vi. An explanation of how the assessment has been carried out (including how the consultation was carried out), and
- vii. A map of providers of pharmaceutical services

2.2 The NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013 requires a minimum 60 day consultation period on a draft assessment. The consultation on the Barking and Dagenham draft PNA is planned to be undertaken between 19 December 2014 and 1<sup>st</sup> March 2015.

2.3 The Regulations specify the organisations and individuals that must be consulted by the Health and Wellbeing Board. These are:

- Any Local Pharmaceutical Committee covering the area
- Any Local Medical Committee covering the area
- Any persons on the pharmaceutical lists and any dispensing doctors lists for the area
- Any Pharmacy in the area with whom NHS England has made arrangements for the provision of local pharmaceutical services
- Any local Healthwatch for the area, and any other patient, consumer or community group in the area which in the opinion of the Health and Wellbeing Board has an interest in the provision of pharmaceutical services in the area
- Any NHS Trust or NHS Foundation Trust in the area
- NHS England
- Any neighbouring Health and Wellbeing Board

2.4 The Regulations also require the PNA to be kept under review. This includes:

- Assessing whether the current PNA needs revisions on the basis of substantial changes occurring to pharmaceutical services.
- Producing a supplementary statement to capture changes in pharmaceutical provision occurring since the last PNA was published, which are not substantial.
- Keeping a map of pharmaceutical services in the area as up to date as possible.

2.5 Regardless of any changes, a revised assessment must be published within three years of the publication of the PNA.

### **3. Local arrangements for preparation, consultation and publication of the PNA**

3.1 A steering group was formed to provide governance and expertise to facilitate the production of the PNA. The steering group is chaired by the Head of Health Intelligence and other officers from the Council, CCG, NHS England, Healthwatch, and the Local Pharmaceutical Committee.

- 3.2 The Council tendered for specialist input from an external agency to guide the development and publication of the PNA. The successful agency, Soar Beyond Ltd, is currently assisting in the production of a number of Pharmaceutical Needs Assessments throughout north east London.
- 3.3 To help inform the draft assessment and consultation, a pharmacy user questionnaire was developed to seek feedback from the following groups:
- Members of the public – resident or working in the borough
  - Providers of pharmaceutical Services - Community pharmacies, GP Practices, and Hospital pharmacies
  - Commissioners of services – CCGs, NHS England, Local Authorities
- 3.4 Questionnaires were distributed through community pharmacies, GP practices in Barking and Dagenham, as well as to various statutory consultees and community groups.
- 3.5 The draft PNA will be presented to the steering group on 8 December 2014, and issued for consultation on 19 December 2014.
- 3.6 Following closure of consultation on 1<sup>st</sup> March 2015, comments will be considered and the final document will be prepared for publication by the statutory deadline of 1 April 2015.
- 3.7 A summary of the report findings and consultation is detailed in Appendix 1.

## **4 Mandatory Implications**

### **4.1. Pharmaceutical Services Needs Assessment**

Publication of the PNA by 1 April 2015 is mandatory under the NHS (Pharmaceutical Services and Local Pharmaceutical Services) Regulations 2013.

### **4.2 Other Strategic Documents**

The completed report is supported and aligned with the following strategic documents:

- The Joint Strategic Needs Assessment 2014
- The Joint Health and Wellbeing Strategy 2012-2015
- Joint Better Care Fund work programme
- Children & Young People's Plan
- Community Strategy 2013 -2016
- NHS Barking and Dagenham Clinical Commissioning Group's 5 year strategic plan
- The Council's Housing Strategy for the next 5 years<sup>2</sup>
- Implications of the Care Act 2014

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<sup>2</sup> <http://www.lbbd.gov.uk/Environment/PlanningPolicy/Pages/Monitoring.aspx>

### **4.3 Integration**

The report will make recommendations related to the need for effective integration of services and partnership working.

### **4.4 Financial Implications**

- The Pharmaceutical Needs Assessment has been completed at a cost of £34,900.00, and this has been funded from the Public Health grant. There are no other financial implications directly arising from this report.  
(Implications completed by: Roger Hampson, Group Manager Finance (Adults and Community Services))

### **4.5 Legal Implications**

There are no legal implications for the following reasons:

- The reports identifies the content that is required to be incorporated into the PNA by the 2013 Regulations;
- You have adhered to the consultation period within the said regulations;
- There are no gaps in service provision in LBBB currently or any anticipated in the next 3 years  
(Implications completed by: Dawn Pelle, Adult Care Lawyer, Legal and Democratic Services)

### **4.6 Risk Management**

The recommendations of this paper are a product of the evidence based PNA process, with an aim to improve health and wellbeing across the population. There are no risks anticipated, provided the commissioning and strategic decisions take into consideration equality and equity of access and provision.

## **5. Non-mandatory Implications**

The PNA seeks to review the evidence of need for local residents across the breadth of health and wellbeing. Therefore the recommendations presented here and the full PNA document will be of relevance to stakeholders across the health and social care system

### **List of appendices**

**Appendix 1: Data Collection, Report Preparation and Consultation**

**Appendix 2: Summary of the Barking and Dagenham Pharmaceutical Needs Assessment 2015**

**Appendix 3: Pharmaceutical Needs Assessment 2015**